



Control

Identity theft and fraud resolution program Aetna Resources For LivingSM

With more ways to pay for goods and services than ever before, identity theft continues to rise as well. The Identity Theft and Fraud Resolution program is here to help if your identity is stolen. You can call us for help restoring your identity and credit history.

When identity thieves strike

Simply call us to access your identity theft and fraud benefits and receive a free 60-minute telephone consultation with a trained fraud resolution specialist. The specialist guides you through the process to re-establish your identity and credit rating. The specialist can also coach you with disputing any fraudulent debts that result from identity theft.

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Expert help and guidance

After learning about your situation, our specialists will:

- Help you complete and submit identity theft affidavits to credit agencies, creditors and other authorities.
- Provide account forms or letters to itemize each fraudulent occurrence and advise you where to submit each document.
- Direct you to local and federal authorities and the fraud departments of creditors to report fraudulent activity.
- Provide you with the contact information for the major credit reporting agencies.
- Help you obtain a free copy of your credit report.
- Send you a free identity theft emergency response kit.
- Explain how identity theft happens and show you some steps you can take to help prevent it in the future.

Let us help

It only takes one phone call to get help with resolving identity theft emergencies. Our specialists can also help you prevent identity theft before it happens.

Call for free and confidential help 24 hours a day, 7 days a week.



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